From: Michael

To: Microsoft ATR

Date: 1/25/02 1:48pm

Subject: Microsoft Settlement

I believe the proposed settlement is a bad idea. I am not in the computer industry, just an end user who has had a personal computer since 1983. I have purchased Microsoft products as well as products from their competition. It is my observation that many hardware as well as software companies failed due to unfair business practices on the part of Microsoft. Others with far great expertise than I have detailed this out for you. As a concerned citizen, I want you to know that I believe the proposed settlement will not effectively stop Microsoft from continuing on as they have in the past, i.e. benefiting from unfair business practices. Thank you for your time.

Sincerely, Michael Kane